

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: A. Wade Cohn, Brian J. Vetter, Arjun Chopra  
Assignee: Motive Communications, Inc.  
Title: Cross-Channel Communication of Data Collected by Channel-Specific User Interfaces  
Serial No.: Unknown Filing Date: Herewith  
Examiner: Unassigned Group Art Unit: Unassigned  
Docket No.: MTV0013US

Austin, Texas  
December 12, 2003

MAIL STOP PATENT APPLICATION  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**INFORMATION DISCLOSURE STATEMENT**  
**37 CFR § 1.97(b)**

Dear Sir:

Pursuant to 37 CFR § 1.56, § 1.97 and § 1.98, the documents listed on the accompanying PTO Form-1449 are called to the attention of the Examiner for the above patent application. Pursuant to 1276 OG 55, wherein the USPTO waived the requirement under 37 CFR 1.98 (a)(2)(i) for submitting a copy of each cited U.S. patent and each U.S. patent application publication, copies of any listed foreign patent documents, pending non-published U.S. patent applications, and non-patent literature are enclosed.

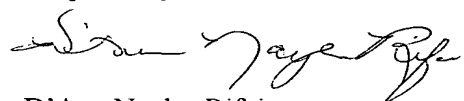
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3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

**EXPRESS MAIL NUMBER:**

**EV 304737854 US**

Respectfully submitted,



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|   |    |                 |                 |                   |       |                     |                            |            |  |
|---|----|-----------------|-----------------|-------------------|-------|---------------------|----------------------------|------------|--|
| U.S. Department of Commerce, Patent and Trademark Office  |    |                 |                 |                   |       | Atty Docket No.     |                            | Serial No. |  |
|   |    |                 |                 |                   |       | MTV0013US           |                            | Unassigned |  |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT   |    |                 |                 |                   |       | Applicant(s)        |                            |            |  |
| (Use several sheets if necessary)   |    |                 |                 |                   |       | A. Wade Cohn et al. |                            |            |  |
|   |    |                 |                 |                   |       | Filing Date         |                            | Group      |  |
|   |    |                 |                 |                   |       | Herewith            |                            | Unassigned |  |
| U.S. Patent Documents   |    |                 |                 |                   |       |                     |                            |            |  |
| *Examiner Initial   |    | Document Number | Date            | Name              | Class | Subclass            | Filing Date If Appropriate |            |  |
|   | AA | 5,506,898       | April 9, 1996   | Costantini et al. | 379   | 266                 |                            |            |  |
|   | AB | 5,884,032       | Nov. 5, 2002    | Bateman et al.    | 395   | 200.34              |                            |            |  |
|   | AC | 6,064,730       | May 16, 2000    | Ginsberg          | 379   | 265                 |                            |            |  |
|   | AD | 6,134,318       | Oct. 17, 2000   | O'Neil            | 379   | 266                 |                            |            |  |
|   | AE | 6,263,066       | July 17, 2001   | Shtivelman et al. | 379   | 266                 |                            |            |  |
|   | AF | 6,279,125       | Aug. 21, 2001   | Klein             | 714   | 38                  |                            |            |  |
|   | AG | 6,477,580       | Nov. 5, 2002    | Bowman-Amuah      | 709   | 231                 |                            |            |  |
|   | AH |                 |                 |                   |       |                     |                            |            |  |
|   | AI |                 |                 |                   |       |                     |                            |            |  |
|   | AJ |                 |                 |                   |       |                     |                            |            |  |
|   | AK |                 |                 |                   |       |                     |                            |            |  |
| Foreign Patent Documents  |    |                 |                 |                   |       |                     |                            |            |  |
|   |    |                 |                 |                   |       |                     | Translation                |            |  |
|   |    | Document        | Date            | Country           | Class | Subclass            | Yes                        | No         |  |
|   | AL |                 |                 |                   |       |                     |                            |            |  |
|   | AM |                 |                 |                   |       |                     |                            |            |  |
|   | AN |                 |                 |                   |       |                     |                            |            |  |
|   | AO |                 |                 |                   |       |                     |                            |            |  |
|   | AP |                 |                 |                   |       |                     |                            |            |  |
| OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)  |    |                 |                 |                   |       |                     |                            |            |  |
|   | AQ |                 |                 |                   |       |                     |                            |            |  |
|   | AR |                 |                 |                   |       |                     |                            |            |  |
|   | AS |                 |                 |                   |       |                     |                            |            |  |
| Examiner  |    |                 | Date Considered |                   |       |                     |                            |            |  |
| <p><b>*EXAMINER:</b> Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with your communication to applicant.</p> |    |                 |                 |                   |       |                     |                            |            |  |